

SA SERIES SSL VPN APPLIANCES WITH SECURE MEETING

Product Overview

The Secure Meeting license option extends the capabilities of Juniper Networks SA Series SSL VPN Appliances by providing secure anytime, anywhere cost-effective online Web conferencing and remote control PC access. Secure Meeting enables real-time application sharing for employees, partners, and consultants with just a standard Web browser. Authorized employees and partners can easily schedule online meetings or activate instant meetings through an intuitive Web interface that requires no training or special deployments. Helpdesk staff or customer service representatives can provide remote assistance to any user or customer by remotely controlling their PC without requiring the user to install any software. Best-in-class authentication, authorization and auditing (AAA) capabilities enable companies to easily integrate Secure Meeting with their existing, internal authentication infrastructure and policies.

Product Description

As the extended enterprise grows, face-to-face meetings are becoming increasingly impractical and costly. Hosted Web collaboration services, while convenient, can drive up costs with recurring charges, charges on a per user basis regardless of actual usage, or expensive pay per minute fees. Collaboration software, deployed via a dedicated Web-conferencing server farm or collaboration extranet, adds deployment cost and ongoing maintenance. The Secure Meeting license on Juniper Networks® SA Series SSL VPN Appliances provides a cost-effective, highly functional Web conferencing and remote assistance solution that can deliver a strong return on investment in months.

The Secure Meeting license takes advantage of Juniper Networks SA Series appliances to provide many of the benefits of a custom extranet or hosted service without the expense of a new deployment or high recurring charges. The license enables users to conduct or attend secure online meetings using a simple, intuitive Web interface.

Architecture and Key Components

Juniper's market-leading, hardened SSL VPN appliance architecture and SSL/HTTPS transport security for all traffic means that administrators can rest assured that their Web conferencing and remote control solution adheres to the highest levels of enterprise security requirements.

Secure Meeting functionality is easily configured via a Web-based administrator console, allowing the administrator to set security policies and audit events. Administrators can choose from a variety of security options available from their existing SA Series administrator console. The Secure Meeting license is messaging-vendor independent, so no additional hardware or software is required. It also leverages the centralized SA Series infrastructure, making the most of your existing investment.

Greatly Reduces the Total Cost of Providing Remote Assistance

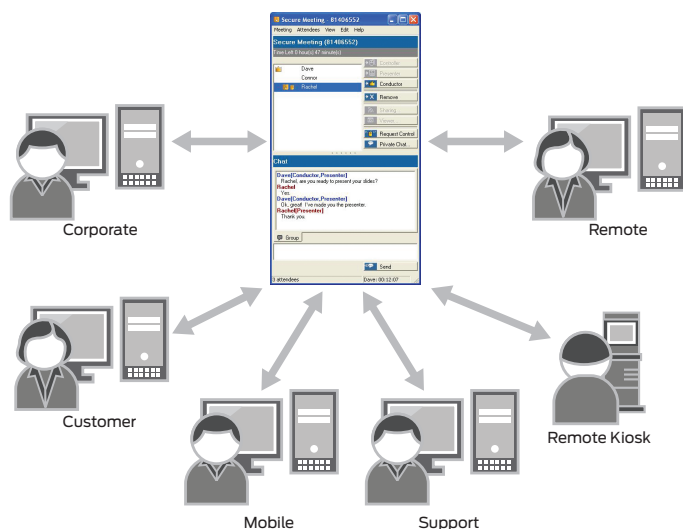
The remote desktop capabilities of Secure Meeting can help shorten support cycle times. Support agents can quickly understand the support issue by viewing the user's desktop and making corrections by remotely controlling a user's application. Secure Meeting saves time by avoiding the need for a support agent to walk through a software installation

process to gain visibility and control of the user's desktop. The Secure Meeting service is also highly reliable. It works through firewalls and proxies and supports Windows, Mac and Linux platforms. As a result, an organization can be confident that they have a resilient and universal remote assistance solution.

Enterprise-Class Security

For many traditional online collaboration solutions, security has been an afterthought. Some solutions only recently added transport security through SSL and some don't encrypt 100 percent of their traffic. Most don't go beyond transport security even though this is only a small part of overall enterprise-class security. Service-based solutions introduce a third party, exposing the corporate network to AAA policy violations, inadvertent information leaks, and backdoors. User credentials can be exposed outside a user's in house security perimeter. Custom deployments are very difficult to secure, and even small scale peer-to-peer deployments can open the enterprise to new classes of viruses.

With the Secure Meeting license, online meetings take advantage of the security built within every SA Series appliance. In addition to complete SSL transport security, meetings can be subject to strong, group-based authentication and authorization policies and detailed, event-driven auditing. Utilizing Juniper's market-leading endpoint security functionality, a user's endpoint can be denied entry to a meeting if they are not compliant with a company's endpoint security policy. A user could also be placed into a Secure Virtual Workspace, preventing the user from saving screen shots of meeting presentations. And because the SA Series is a hardened, purpose-built appliance, typically hosted within the company's perimeter, there is no worry about a public-facing deployment, or about exposing user credentials or company information to external third parties.



Fully Integrated with SA Series

The Secure Meeting license allows an administrator to provide both secure remote access and secure collaboration services from a single appliance. Users benefit from having an integrated user experience requiring no additional authentication steps. Administrators benefit because they only have one appliance to manage and a single management interface to learn and configure. Shared concurrent user licensing between SA Series users and Secure Meeting users provides significant cost advantages as SA Series and Secure Meeting usage can have different demand patterns. SA Series appliances can be clustered to provide high availability (HA) and stateful failover. What's more, Juniper's market-leading SA Series SSL VPN Appliances enable administrators to easily select an appliance that works for their company's size and can scale to meet their Web conferencing or remote assistance requirements.

Increased Productivity

End users can conduct a meeting by just clicking an option on their SA Series home page. The intuitive user interface requires no training and requires only a Web browser. Virtual teams can resolve issues in a timely manner sharing applications and chatting online. Remote control PC access capabilities enable timely resolution of help desk and customer support problems. In addition, MySecureMeeting feature adds support for reservationless, fixed-URL Secure Meeting deployments. Customers can create fixed URLs or "meeting rooms" for their end-users based on predefined strings, username, or directory/session variables. When joining these types of meetings, attendees specify the fixed meeting URL, their name, and the meeting password. Administrators can specify URL format and can choose whether or not they want to allow end users to create additional meeting URLs for other purposes. Password options such as complexity and expiry can also be set by administrative policy.

Secure Meeting provides a variety of uses, including:

- Confidential presentations
- Virtual sales meetings and demos
- Reviewing contracts in real time
- Editing specifications with remote teams
- Training partners and prospects
- Troubleshooting technical problems
- Remote diagnostics—remote desktop control
- Real-time collaborative team meetings
- Personalized URLs to easily remember and join meetings

Features and Benefits

Raises Productivity with Instant, Secure Meetings

- Provision real-time meetings instantly with the ability to share desktop/applications and chat online
- Group and private chat
- Troubleshoot and solve problems online with remote control PC access
- Eliminates the need to install and manage client software by using a standard Web browser and Internet connection
- Works through firewalls and proxies
- Intuitive Web-based user interface
- MySecureMeeting providing personalized URLs for users
 - For example, <https://meeting.company.com/johndoe>

Greatly Reduces the Total Cost of Cross-Enterprise Meetings

- Reduces the need for travel
- Eliminates recurring costs of hosted meeting services
- Easy to deploy and maintain
- Allows administrators to only pay for what they use

Greatly Reduces the Total Cost of Providing Remote Assistance

- Shortens support calls
- Avoids need for help desk staff to guide customers through a software installation process
- Works cross-platform
- Requires little to no staff training

Enterprise-Class Security

- 100% of traffic is encrypted using SSL/HTTPS transport security
- No peer-to-peer backdoor
- User credentials protected in house unlike an outside service
- Strong, group- and meeting-based authentication and authorization policies
- Detailed, event-driven auditing

Fully Integrated with SA Series

- Single appliance for both SA Series and Secure Meeting
- Integrated SA Series and Secure Meeting user experience
- Single management interface for easy administration
- Shared concurrent user licensing
- Available on multiple SA Series appliances (SA2500, SA4500, and SA6500) to meet the needs of companies of all sizes

Juniper Networks Services and Support

Juniper Networks is the leader in performance-enabling services and support, which are designed to accelerate, extend, and optimize your high-performance network. Our services allow you to bring revenue-generating capabilities online faster so you can realize bigger productivity gains and faster rollouts of new business models and ventures. At the same time, Juniper Networks ensures operational excellence by optimizing your network to maintain required levels of performance, reliability, and availability. For more details, please visit www.juniper.net/us/en/products-services/.

Ordering Information

MODEL NUMBER	DESCRIPTION
SA2500-MTG	Secure Meeting for SA2500
SA4500-MTG	Secure Meeting for SA4500
SA6500-MTG	Secure Meeting for SA6500

About Juniper Networks

Juniper Networks, Inc. is the leader in high-performance networking. Juniper offers a high-performance network infrastructure that creates a responsive and trusted environment for accelerating the deployment of services and applications over a single network. This fuels high-performance businesses. Additional information can be found at www.juniper.net.

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